Management Skill Assessment Tool

		Extent to which skills are used Not at All Very						<u>Im</u> Not	<u>mportance</u> t Very			
		1	2	3	4	5	1	1	2	3		
AD	MINISTRATIVE SKILLS											
	PLANNING	_				_						
1.	Involves others in the planning process											
2.	Actually uses plans to manage											
3.	Develops complete, well-detailed plans											
4.	Makes plans that are clear and realistic											
	ORGANIZING	_	_	_		_		_	_	_		
5.	Organizes and schedules the work of subordinates											
6.	Maintains a balance between overall "big picture" and day-to-date needs and activities											
7.	Deals with higher priority problems and tasks first											
8.	Establishes effective and efficient procedures for getting work done											
	PERSONAL ORGANIZATION & TIME MANAGEME	<u>NT</u>										
9.	Makes good use of time											
10.	Sets daily goals; prepares daily "to do" lists											
11.	Maintains a well-organized and orderly work space											
12.	Keeps information and documentation in an orderly manner											
13.	Processes paperwork quickly and effectively											
14.	Promptly returns phone calls or responds to written requests											
15.	Takes time to meet with subordinates											
LE	ADERSHIP SKILLS											
	LEADERSHIP STYLE & INFLUENCE											
16.	Seems comfortable in a leadership position, exercising authority and control											
17.	Readily commands the attention and respect of others in a group											
18.	Sets an example of personal performance which encourages excellence											
19.	Conveys enthusiasm about meeting department objectives and deadlines											
20.	Establishes high standards of performance for subordinates											
21.	Conveys the attitude that everyone's work is important											
22.	Converts decisions into group action											
ada	pted from Personnel Decisions, Inc. 1 of 5											

		Extent to which skills are used Not at All Very					<u>Im</u> Not	<u>nportance</u> Very		
LE.	ADERSHIP SKILLS (CONTINUED)	1	2 at An	3	4	5	1	2	3	
	MOTIVATING OTHERS									
23.	Motivates others to work hard									
24.	Recognizes and acknowledges subordinates' good performance									
25.	Gets employees involved in their work									
26.	Creates an environment in which subordinates work their hardest									
	DELEGATING & CONTROLLING		_							
27.	Distributes the workload evenly and fairly among the work group									
28.	Makes sure that subordinates have sufficient authority to accomplish assigned objectives									
29.	Clearly explains the desired results when assigning tasks									
30.	Sets a specific time to follow-up on assigned projects									
31.	Delegates enough of their work to others									
32.	Lets people know when results are not up to expectations									
	COACHING & DEVELOPING									
33.	Knows when to supervise and coach subordinates and when to leave them on their own									
34.	Gives training and guidance to subordinates when they are doing new tasks									
35.	Encourages subordinates to attend courses or training programs for further development									
36.	Gives stretching and challenging assignments to subordinates									
37.	Provides information to subordinates on what they need to do to advance within the company									
38.	Lets subordinates know when they are doing things well									
39.	Shows interest in subordinates' careers									
40.	Lets subordinates know when they are doing things wrong									
41.	Accurately understands subordinates' strengths and weaknesses									
42.	Gives feedback which helps subordinates improve performance									

		Extent to which skills are used Not at All Very					<u>I</u> No	-	orta	
Ілт	ERPERSONAL SKILLS	1 NOT a	2			1	ι	2	Very 3	
	HUMAN RELATIONS									
43.	Treats individuals fairly]		
44.	Develops and maintains good, cooperative working relationships with others]		
45.	Considers the opinions and feelings of others when presenting their own ideas]		
46.	Gets along well with subordinates]		
47.	Gets along well with coworkers/peers]		
48.	Gets along well with superiors]		
49.	Seems to genuinely care about other's feelings]		
	CONFLICT MANAGEMENT									
50.	Resolves conflicting demands among subordinates]		
51.	Recognizes and deals with problems between individuals and groups]		
52.	Avoids compromising too quickly]		
53.	Willing to take an unpopular stand]		
54.	Addresses conflicts and discusses the real reasons underlying them]		
Co	MMUNICATION SKILLS									
	INFORMING									
55.	Keeps subordinates informed of upcoming changes]		
56.	Lets subordinates and co-workers who will be affected know of their plans and activities]		
57.	Keeps people up-to-date with information]		
58.	Keeps superiors and subordinates informed about department and company activities]		
59.	Makes sure their superior has no "surprises"]		
60.	Conveys a lot of information to others]		
	LISTENING									
61.	Listens willingly to subordinates' concerns]		
62.	Listens willingly to disagreements from subordinates	; □]		
63.	Encourages an atmosphere where subordinates are free to air feelings, even strong ones]		
64.	Listens to people without interrupting]		
65.	Listens well to others in a group situation, conveying understanding and acceptance)]		

		Extent Not a	<u>In</u> Not	nportance Very					
Co	MMUNICATION SKILLS (CONTINUED)	1	2	3	4	Very 5	1	2	3
	ORAL COMMUNICATIONS								
66.	Speaks effectively in front of a group								
67.	Facilitates communication through effective questioning								
68.	Uses clear and understandable oral communications	s 🗌							
69.	Uses forceful, persuasive oral communications								
70.	States their views concisely and logically when speaking with individuals and with groups								
71.	Gets their point across when talking								
	WRITTEN COMMUNICATIONS								
72.	Writes clear, concise business memos and letters								
73.	Prepares their written reports easily and quickly								
74.	Clearly expresses their ideas and concepts in writing	у 🗆							
75.	Uses correct grammar in written communications								
Ρe	RSONAL ADAPTABILITY								
76.	Adjusts to demands without becoming frustrated								
77.	Handles highly stressful and pressure-laden situations effectively								
78.	Deals constructively with their own failures and mistakes								
79.	Displays confidence even in ambiguous and stressfu situations	u 🗌							
80.	Accepts responsibility for their own mistakes								
81.	Admits their own mistakes and responds openly to the ideas of others								
82.	Demonstrates awareness of their own strengths and weaknesses								
Ρe	RSONAL MOTIVATION								
83.	Has ambition to advance their career								
84.	Persists at a task despite unexpected difficulties								
85.	Works long hours willingly when required								
86.	Displays a high energy level; keeps busy								
87.	Seeks increased responsibility on the job								

		Extent to which skills are used Not at All Verv					Importance		
Oc	CUPATIONAL/TECHNICAL KNOWLEDGE	Not a 1	t All 2	3	4	Very 5	Not 1	2	Very 3
	Knowledgeable about the people and operations of their department and the company								
89.	Keeps up-to-date on technical developments related to your work								
90.	Keeps informed about industry practices, procedures and new developments	i, 🗌							
91.	Sought by others for their knowledge about how to resolve technical problems and questions								
92.	Knows and understands the requirements of your job								
93.	Relies effectively on their own expertise to solve problems on the job								
Co	GNITIVE SKILLS								
	PROBLEM ANALYSIS & DECISION MAKING								
94.	Acts decisively when necessary								
95.	Makes good decisions								
96.	Makes timely decisions based on adequate information								
97.	Considers alternative solutions before making decisions								
98.	Gets good input before making decisions								
99.	Works capably with large amounts of information								
100). Avoids making rash decisions								
	FINANCIAL & QUANTITATIVE								
101	. Analyzes financial information quickly								
	2. Is good with numbers								
103	B. Reads and understands financial or other quantitative information								
104	 Identifies key factors when reviewing budgets and financial statements 								
105	5. Uses statistical and quantitative information								
RE	SULTS ORIENTATION								
106	6. Can be depended on to get the job done								
107	'. Gets the most out of available resources (people, materials, equipment, etc.)								
108	8. Produces high quality work								
109	. Gets a lot accomplished								
110). Overall, is a productive manager								